

Who are our clients?

Our clients are seniors in need over 55 years of age. Many inner city seniors have worked all their lives in resource based industries, migrating to Edmonton and it's inner city between jobs and during lay-offs.

Our seniors suffer from poor housing conditions, poor health, inadequate diets, average incomes, decreased mobility and social isolation. They also have a high incidence of lifestyle and behavior issues including addictions and mental illness.

Many have minimal family support. We become their 'family' and we are here to support them. At the same time, they are usually fiercely independent. Life in the inner city can be hard, but they are survivors who look out for each other and try to remain independent.

Mission Statement

Operation Friendship Seniors Society offers services without judgment to improve the quality of life for seniors in need over 55 years of age.

Values

- Non-judgmental
- Choice
- Friendship
- Dignity
- Independence
- Community
- Safety
- Transparency
- Diversity, equity, and inclusion

Vision

The seniors in our community will live healthier, happier and more fulfilling lives.

Please note:

Financial donations over \$10.00 are eligible for tax receipts.

Charitable Number:

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Operation Friendship Seniors Society's mission is to offer services to improve the quality of life of our clients who are seniors in need over 55 years of age.

**Serving Edmonton's Inner City
Seniors Since 1969**



Housing Management

Operation Friendship Seniors Society has developed and provides a continuum of safe, affordable, non-institutional housing opportunities.

Operation Friendship Senior Society currently provides 310 housing units throughout the inner city:

- Hutton Place (9520 110A Ave)
- Sparling Lodge (9540 110A Ave)
- McCauley Lodge (9520 108 Ave)
- Alliance Manor (10403 95 St)
- Pioneer Place (10310 93 St)

Geriatric Community Worker

Our housing worker assists in finding appropriate housing for seniors. This is the access point for entry into our facilities. The housing worker will also provide a list of other housing options, liaise with landlords, and help fill out forms.

Geriatric Community Support Program

The focus of our Geriatric Community Support Program is to reach out and bring services to inner city seniors.

Our Geriatric Community Workers:

- respond to referrals from agencies and the community
- assess and monitor a caseload of seniors
- advocate
- complete forms and applications; income tax, government assistance and other programs.

Recreation

At all Operation Friendship Seniors Society's facilities recreation is important as it helps to keep the seniors young and active. Recreation activities enables our seniors to stay connected to the inside and outside community. Some recreation activities offered include fitness, games, bingo's, and outings.

Homecare Services

Operation Friendship Seniors Society has a contract with Alberta Health Services to provide homecare services to the seniors living in our facilities. The need for these services are identified on an individual basis by the Homecare Case Managers. Seniors who qualify receive personal care services such as medication assistance, bathing, laundry, and homemaking. Operation Friendship Seniors Society has a Homecare Program Manager, 2 Licensed Practical Nurses and 12 full time Health Care Aides providing these services. The homecare services provided allow the seniors to live a healthy and more fulfilling life.

Volunteer

The Volunteer program consists of over 500 volunteers who not only consist of community individuals, groups, and organizations but also seniors who use our services. They volunteer here as a way of giving back and for the services provided to them. This program also assists in the overall publicity of the agency.