

Who are our clients?

Our clients are seniors in need over 55 years of age. Many inner city seniors have worked all their lives in resourcebased industries, migrating to Edmonton and it's inner city between jobs and during lay-offs.

Our seniors suffer from poor housing conditions, poor health, inadequate diets, low average incomes, decreased mobility and social isolation. They also have a high incidence of lifestyle and behavior issues including addictions and mental illness.

Many have minimal family support. We become their 'family' and we are here to support them. At the same time, they are usually fiercely independent. Life in the inner city can be hard, but they are survivors who look out for each other and try to remain independent.

Mission Statement

Operation Friendship Seniors Society and Pioneer Place offer services without judgement to improve the quality of life for seniors in need over 55 years of age.

Values

- Non-judgmental
- Choice
- Friendship
- Dignity
- Independence
- Community
- Safety
- Transparency

Vision

The seniors we care for will live long, healthy, happy and fulfilling lives.

Please note:

Financial donations over \$10.00 are eligible for tax receipts.

Charitable Number:

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United Way
Alberta Capital Region

Operation Friendship Seniors Society's mission is to offer services to improve the quality of life of our clients who are seniors in need over 55 years of age.

**Serving Edmonton's Inner City
Seniors Since 1969**



Housing Management

Operation Friendship Seniors Society has developed and provides a continuum of safe, affordable, non-institutional housing opportunities.

Operation Friendship Senior Society currently provides 350 housing units throughout the inner city:

- Rooming House (9526 106 Ave)
- Hutton Place (9520 110A Ave)
- Sparling Lodge (9540 110A Ave)
- McCauley Lodge (9520 108 Ave)
- Alliance Manor (10403 95 St)
- Pioneer Place (10310 93 St)

Housing Worker

Our housing worker assists in finding appropriate housing for seniors. This is the access point for entry into our facilities. The housing registry worker will also provides a list of other housing options, liaises with landlords, and helps fill out forms.

Outreach

The focus of our Outreach program is to reach out and bring services to inner city seniors.

Our outreach workers:

- respond to referrals from agencies and the community
- assess and monitor a caseload of seniors
- advocate
- complete forms and applications; income tax, government assistance and other programs.

Helping Hands

Many inner city seniors want to remain in their homes as long as possible

The Helping Hands program helps maintain that independence by:

- accompanying seniors on shopping trips, or shop for them if required
- transporting seniors to medical and dental appointments
- providing friendly visits for isolated seniors
- help connect seniors to the larger community

McCauley Seniors Drop-In Centre

The Drop-In is the heart of Operation Friendship Seniors Society. It offers a food program as well as a safe gathering place where seniors can socialize, develop, friendships and become a part of the community.

The food program serves three free meals a day. Last year we served over 110,000 meals with the help of many volunteers. The meals are highly nutritious and will vary according to food and monetary donations made to the Drop-in Centre.

The Drop-In also provides several supportive activities throughout the year. Seniors can come in and play cards, pool, bingo, have a shower, get a hair cut, and come to the foot care clinic.

Volunteer

The Volunteer program consists of over 1467 volunteers who not only consist of community individuals, groups, and organizations but also seniors who use our services. They volunteer here as a way of giving back and for the services provided to them. This program also assists in the overall publicity of the agency.